**[ Introduction to Fraud Risk Management e-learning – Final assessment set**

**(***Options highlighted in red, are the correct answers)*

**Intro Page:**

You have reached the end of the course Introduction to Fraud Risk Management. To complete the course, you need to take the assessment test.

**First Screen**

This Assessment includes 10 questions.

You need to score at least 8 correct answers to pass the test.

**Note:** *The assessment contains multiple choice questions. For each question, there can be one or more correct answers. Select all that apply and then click Submit.*

I-text: *Click the* ***Start Test*** *button when you are ready.*

(Notes to GD: Display the above texts on screen. Then provide a **Start Test button.)**

|  |  |  |
| --- | --- | --- |
|  | Objective | Module |
| Alpha Enterprise approached the Bank for a loan. It was realised afterwards that Alpha Enterprise had submitted fraudulent documents along with their loan application. These included misleading financial statements and non-existent collaterals as evidence of their financial position.  Identify the type of fraud Alpha Enterprise committed.   * 1. Corporate loan fraud   2. Mortgage fraud   3. Working capital loan fraud   4. Fraudulent financial reporting   *I-text: Select the correct option and click* ***Submit****.* | 1 | 1 |
| Penny’s credit card details were skimmed when she made a payment using her card at a restaurant. Subsequently, some fraudulent online purchases were made using the card.  This type of fraud is commonly known as:   * 1. Data theft fraud   2. Phishing   3. Counterfeit card fraud   4. Customer account fraud   *I-text: Select the correct option and click* ***Submit****.* | 2, 1 | 1 |
| 1. Which of the following statement is false?   Every employee plays a crucial role in preventing and detecting fraud. Applying the Fraud Risk Policy and Procedure to deter, prevent and detect fraud can help you to:   * 1. Recognise potential fraudulent activities in your daily role   2. Prevent the occurrence of fraud when designing new processes   3. Detect fraud when performing control activities (such as authorisations and approvals, verifications and reconciliations)   4. Ensure zero fraud losses   *I-text: Select the correct option and click* ***Submit****.* | 1 | 1 |
| 1. In which of the following area is it critical to carry out fraud risk assessments and build controls? 2. All new products, projects or processes that are developed or updated 3. All new products and processes that are developed or updated 4. All new products and projects that are developed or updated 5. All new projects that are developed or updated   *I-text: Select the correct option and click* ***Submit****.* | 2 | 2 |
| 1. Which controls does the Bank use to prevent fraud?   *Note: There can be multiple correct answers. Select all that apply.*   * 1. Customer authentication   2. Reconciliation   3. Transaction analysis   4. Segregation of duties   *I-text: Select the correct options and click* ***Submit****.* | 2 | 2 |
| 1. Which of the following is not a control to detect fraud?    1. Customer authentication    2. Statements and alerts    3. Reconciliation    4. Transaction analysis   *I-text: Select the correct option and click* ***Submit****.* | 2 | 2 |
| 1. Why does the Bank continuously monitor external and internal fraud events?   *Note: There can be multiple correct answers. Select all that apply.*   * 1. To ensure we continuously learn from these events   2. To improve our processes and systems   3. To mitigate similar events in future   4. To increase the Bank's revenue   *I-text: Select the correct options and click* ***Submit****.* | 2 | 2 |
| 1. Which of these channels can you use to speak up if you suspect an occurrence of fraud?   *Note: There can be multiple correct answers. Select all that apply.*   * 1. Send an email to [Speaking.Up@sc.com](mailto:Speaking.Up@sc.com)   2. Talk directly to your local regulator   3. Speak with someone outside your usual management chain (such as the Compliance team)   4. Speak with someone in your line management chain   *I-text: Select the correct options and click* ***Submit****.* | 3 | 3 |
| 1. Which of these is NOT a key corrective action the Bank takes to manage fraud activities?    1. Conducting internal investigations on allegations involving fraud    2. Sharing lessons learnt to manage future fraud events    3. Redesigning controls and amending processes    4. Sharing redesigned controls and processes with other Banks   *I-text: Select the correct option and click* ***Submit****.* | 4 | 4 |
| 1. What actions does the Bank take to respond to fraud perpetrators?    1. Take disciplinary action, refer case to Law enforcement team and take civil action    2. Shame the offender using a range of media channels    3. Report to the local government    4. Make a public announcement regarding the incident   *I-text: Select the correct option and click* ***Submit****.* | 4 | 4 |
| 1. ~~Is this statement true or false?~~   ~~Major events of fraud can lead to the downfall of an entire organisation.~~   * 1. ~~True~~   2. ~~False~~   *~~I-text: Select the correct option and click~~* ***~~Submit~~****~~.~~* | 1 | 1 |
| 1. ~~Is this statement true or false?~~   ~~Major events of fraud can lead to the erosion of customer confidence.~~   * 1. ~~True~~   2. ~~False~~   *~~I-text: Select the correct option and click~~* ***~~Submit~~****.* | 1 | 1 |
| 1. In June 2002, one of the biggest fraud in corporate history occurred. Worldstatts.com used accounting tricks to conceal their deteriorating financial condition and to inflate their profits.   Identify the type of fraud Worldstatts.com committed.   1. Rogue trading 2. Mortgage fraud 3. Corporate loan fraud 4. Fraudulent financial reporting | 1 | 1 |
| ~~Is this statement true or false?~~  ~~Standard Chartered Bank does not tolerate acts of fraud.~~   1. ~~True~~ 2. ~~False~~ | 2 | 2 |
| 1. Your personal conduct and commitment is critical to the success of fraud management. How can you play your part in this regard?   *Note: There can be multiple correct answers. Select all that apply.*   * 1. Find an opportunity to speak with your local regulator   2. Stay vigilant and watch out for red flags  1. Speak up if things don’t seem right 2. Learn basic legal skills to enforce rules and regulations internally   *I-text: Select the correct options and click* ***Submit****.* | 3 | 3 |
| 1. Which is a common behavioural red flag that fraud perpetrators display? 2. To go on frequent vacations 3. To be unwilling to share documents 4. To have an unusual close association with a vendor or customer 5. To frequently use credit cards   *I-text: Select the correct option and click* ***Submit****.* | 1 | 3 |
| 1. Jack has been a loyal customer of Benefit Trust Bank for over 30 years. He has received an email indicating his account being blocked by the Bank. To get the account unblocked, the email instructs him to click a weblink and provide his username, password and One-Time Password (OTP). Jack provides the relevant information as instructed.   Unfortunately for Jack, the fraudster acts simultaneously and logs on to the genuine Benefit Trust Bank site. The fraudster creates a new beneficiary account with a different financial institution, as well as makes an online fund transfer. The funds are immediately withdrawn by the fraudster group through numerous ATMs.  Identify the type of fraud the fraudsters committed.   1. Phishing 2. Cheque forgery 3. ATM skimming 4. Corporate loan fraud   *I-text: Select the correct option and click* ***Submit****.* | 1 | 1 |
| 1. Whilst reviewing the process design for customer transactions in Retail Banking, John identifies a flaw in the process. He notices that a single individual is able to execute end-to-end processing for all transactions.   What control can be implemented in this scenario to reduce the risk of fraud?   1. Segregation of duties 2. Customer authentication 3. Customer callback 4. Access review by the manager   *I-text: Select the correct option and click* ***Submit****.* | 2 | 2 |
| 1. Lara works as a secretary for Debbie at Hygienza Private Limited. Lara often complains to Debbie about her large family expenses, causing sleepless nights. What could be a possible red flag of fraud in this case? 2. Living beyond means 3. Unusually close association with a vendor or customer 4. Financial difficulties 5. Recent divorce or family problems   *I-text: Select the correct option and click* ***Submit****.* | 3 | 3 |
| 1. Wayne works as a reconciliation officer executing key controls for finance. In the past, he worked at NuFresh Corporation in the Accounts department for less than three months. His employment was terminated due to misappropriation of NuFresh Corporation funds.   Wayne didn’t disclose the details of his last employment during the interview. Which of the preventive controls could have helped identify Wayne's past employment details prior to his recruitment?   1. Application screening 2. Employee screening 3. Customer due-diligence 4. Interview   *I-text: Select the correct option and click* ***Submit****.* | 2 | 2 |
| 1. Charlie is a hardworking and sincere employee with Thirstez Private Limited. He has access to the Group’s financial and accounting systems as part of his role. Charlie has delegated authority to authorise payments to vendors.   Thirstez Private Limited went through a recent independent audit which identified that Charlie has sent repeated payments to fraudulent companies. Which of the controls, if enforced could have detected this fraud?   1. Customer authentication 2. Customer callback 3. Application screening 4. Block leave   *I-text: Select the correct option and click* ***Submit****.* | 2 | 2 |
| 1. Bellintoa Corporation is a leader in the Trade Finance business and operates in over 50 countries. For the past six months, the company has been experiencing an increased number of recurring fraud events across their Asian and European regions.   What action should the company take immediately?   1. Contact the law enforcement team in each country 2. Hire more legal employees 3. Improve reconciliation controls 4. Share lessons learnt with relevant employees and re-engineer the process controls   *I-text: Select the correct option and click* ***Submit****.* | 2 | 4 |
| 1. Sally, a cashier at a Bank, helps fraudsters steal $900,000 by transferring funds from the inactive accounts of a customer. The Bank’s fraud monitoring system detects this suspicious activity. On investigation, Sally admits that she has helped fraudsters commit the crime.   What management-related action should the Bank take against Sally?   1. Refer the case to law enforcement 2. Ask the Line Manager to force Sally to resign 3. Directly negotiate a deal with Sally to recover the funds 4. Discuss the matter with Sally and place her on a Performance Improvement Plan   *I-text: Select the correct option and click* ***Submit****.* | 4 | 4 |

**Last Screen**

**Result**

**<If score is more than or equal to 80%>**

*You have answered n out of 10 questions correctly and attained n%.*

*Congratulations! You have passed the test*.

**<If score is less than 80%>**

*You have answered n out of 10 questions correctly and attained n%.*

*Sorry! You could not pass the test.*

*Click on the "****Retake Course****" button to visit the course once again or click on the "****Retake Assessment****" button to retake the test.*